

California Legal Services (Title III B)
Statewide Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

Total Unduplicated Client Count for Quarter: 6.595

Total Cases Closed in Quarter: 7.661

Total Units of Service for Quarter (Unit=1 Hour): 31.625

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

| | |
|---|--------------|
| 60-64: | 1.568 |
| 65-74: | 2.747 |
| 75-84: | 1.571 |
| 85+: | 641 |
| Client Declined to Provide Information: | 66 |
| Total: | 6.593 |

CLIENT GENDER

| | |
|---|--------------|
| Male: | 2.404 |
| Female: | 4.183 |
| Client Declined to Provide Information: | 32 |
| Total: | 6.619 |

OTHER CLIENT CHARACTERISTICS

| | |
|---|-------|
| Frail/Disabled: | 2.572 |
| Homebound: | 172 |
| Lives Alone: | 2.739 |
| Institutionalized: | 75 |
| Suspected Victim of Elder Abuse/Exploitation: | 271 |
| Limited English: | 1.003 |
| Rural: | 1.083 |
| Greatest Economic Need (Minority): | 1.325 |

CLIENT RACE

| | |
|---|--------------|
| Two or More Races: | 145 |
| Caucasian: | 4.609 |
| African American: | 438 |
| Native American/Native Alaskan: | 77 |
| Asian/Pacific Islander | |
| Asian Indian: | 36 |
| Cambodian: | 3 |
| Chinese: | 147 |
| Filipino: | 121 |
| Japanese: | 43 |
| Korean: | 21 |
| Laotian: | 3 |
| Vietnamese: | 72 |
| Guamanian: | 0 |
| Hawaiian: | 4 |
| Samoan: | 5 |
| Other Asian/Pacific Islander: | 84 |
| Race Unknown/Some Other Race: | 701 |
| Client Declined to Provide Information: | 86 |
| Total: | 6.595 |

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Greatest Economic Need (Non-Minority): 1,580

Greatest Economic Need (Minority Status Unknown): 116

CLIENT ETHNICITY

Hispanic/Latino: 1,268

CASES OPENED IN QUARTER
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

| Counsel and Advice (CA) | Limited Additional Services (LAS) | Legal Representation (LR) |
|-------------------------|-----------------------------------|---------------------------|
|-------------------------|-----------------------------------|---------------------------|

CONSUMER/FINANCE

| | | | | |
|---------------------------------|-----|-----|----|----|
| A1. Bankruptcy/Debt Collection: | 352 | 285 | 75 | 24 |
|---------------------------------|-----|-----|----|----|

| | | | | |
|---------------------------|-----|-----|----|----|
| A2. Contracts/Warranties: | 220 | 184 | 35 | 12 |
|---------------------------|-----|-----|----|----|

| | | | | |
|-----------------------------|-----|-----|----|----|
| A3. Other Consumer/Finance: | 369 | 259 | 73 | 42 |
|-----------------------------|-----|-----|----|----|

EMPLOYMENT

| | | | | |
|---------------------|----|---|---|---|
| B1. Discrimination: | 11 | 8 | 0 | 1 |
|---------------------|----|---|---|---|

| | | | | |
|-----------------------|----|----|---|---|
| B2. Other Employment: | 69 | 61 | 5 | 6 |
|-----------------------|----|----|---|---|

FAMILY

| | | | | |
|---|-----|-----|----|----|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 183 | 147 | 32 | 11 |
|---|-----|-----|----|----|

| | | | | |
|----------------------|-----|----|----|----|
| C2. Conservatorship: | 100 | 41 | 27 | 24 |
|----------------------|-----|----|----|----|

| | | | | |
|-------------------|----|----|----|---|
| C3. Other Family: | 74 | 60 | 17 | 7 |
|-------------------|----|----|----|---|

HEALTH/COMMUNITY BASED CARE

| | | | | |
|------------------------|-----|-----|----|----|
| D1. Medi-Cal/Medicaid: | 270 | 183 | 57 | 16 |
|------------------------|-----|-----|----|----|

| | | | | |
|---------------|----|----|----|---|
| D2. Medicare: | 65 | 47 | 22 | 5 |
|---------------|----|----|----|---|

| | | | | |
|--|-----|-----|----|---|
| D3. Other Health/Community Based Care: | 221 | 157 | 44 | 8 |
|--|-----|-----|----|---|

HOUSING

| | | | | |
|--|-------|-------|-----|-----|
| E1. Landlord-Tenant (Subsidized or Private Housing): | 1,266 | 1,042 | 207 | 131 |
|--|-------|-------|-----|-----|

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| | | | | |
|--|-------|--|--------------------------------|-------------------------------|
| E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: | 316 | 238 | 72 | 12 |
| E3. Other Housing: | 287 | 248 | 45 | 13 |
| INCOME MAINTENANCE | | | | |
| F1. Social Security: | 198 | 169 | 26 | 15 |
| F2. Supplemental Security Income (SSI): | 212 | 160 | 57 | 17 |
| F3. Pensions/Retiree Benefits: | 22 | 32 | 8 | 0 |
| F4. Other Income Maintenance: | 115 | 79 | 36 | 7 |
| INDIVIDUAL RIGHTS | | | | |
| G1. Immigration/Naturalization: | 47 | 27 | 8 | 5 |
| G2. Elder Abuse/Neglect/Exploitation: | 316 | 192 | 60 | 52 |
| G3. Other Individual Rights: | 172 | 163 | 35 | 25 |
| MISCELLANEOUS | | | | |
| H1. Estate Planning/Wills/Trusts: | 1,036 | 760 | 435 | 21 |
| H2. Advance Health Care Directives (AHCD): | 428 | 178 | 366 | 7 |
| H3. Financial Powers of Attorney: | 299 | 115 | 297 | 2 |
| H4. Other Miscellaneous: | 306 | 192 | 113 | 19 |
| TOTAL CASES OPENED IN QUARTER: | 6.954 | TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE | | |
| | | TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| | | 5.027 | 2.152 | 482 |

TOTAL ESTIMATED CASE WORK HOURS SPENT: 32.292

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 83

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 407

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 146

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TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 731